

From: Carey_Reservations@carey.com
Sent: Monday, January 09, 2012 2:28 PM
To: Roy@roydeb.com
Subject: Carey Reservation Giampoli, Roy (WA5790888)

Reservation: WA5790888-001 Status: Confirmed
Service Provider: Panama Luxury Limousine, Inc., A Carey Alliance Partner
Phone: 866-978-0987

For customers located in North America, to change or cancel a reservation in the United States and Canada call 800.336.4646, for all other countries call 800.842.8420. Customers calling outside the United States and Canada to change or cancel a reservation call +1.301.624.5006.

Date of Service: 25Jan2012, Wednesday

Passenger: Giampoli Roy
Mobile Phone: 847-341-8162
Vehicle: Sport Utility Vehicle # of Passengers: 3 # of Bags: 3

Pick-Up Time: 05:34 PM
Pick-Up Location: Panama City Tocumen Airport
Details: Taca Intl 825 from SJO Intl

Customer/Chauffeur Meeting Location: Int'l Terminal: 1
Int'l Meeting Point: Outside
Customs

Drop-Off Date&Time: 25Jan2012
Drop-Off Location: Intercontinental Mirimar
Mirimar Plaza, Avenida Balboa
Panama City Panama

Job Type: Point-to-Point
Booked By: Giampoli, Roy Phone: 847-341-8162
Estimate: USD 106.25 , estimate does not include incidentals.
Details: USD 85.00 + STC 17% + Fuel Surcharge 3% + Tax 5%
Account: Amex Triple Rewards, WA374372
Promotion: Amex Triple Rewards

Cancellation Policy - Reservations must be cancelled at least 48 hrs prior to the scheduled city of service pick up time otherwise a late cancellation or no-show fee will apply. See Carey's complete cancellation policy below.

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We invite you to visit www.carey.com to confirm chauffeur services worldwide, change reservations, view credit card receipts and explore the multitude of services Carey offers.

Change, Cancellation and No Show Policies

For reservations in the United States, Canada and Puerto Rico, a change fee or late cancellation fee of \$75.00 will be charged, unless the all-inclusive charge is less which then applies, to all transfer or hourly reservations changed or cancelled within the minimum stated time and prior to the scheduled pick up time in the city of service. For all other countries, the applicable base transfer rate applies, and for hourly service, the change or late cancellation fee is equal to the hourly minimum*.

A no show fee equal to the hourly minimum or base transfer, as applicable, for the confirmed vehicle plus airport fee, fuel surcharge, tolls, and parking, if applicable, will apply should the passenger fail to cancel or meet the chauffeur at the designated pick up location for all reservations*.

To avoid either a late cancellation or no show fee, the reservation(s) must be cancelled in accordance with the cancellation policy noted in the email confirmation. You may either call 800.336.4646 or cancel the reservation at www.carey.com. Outside the United States and Canada, call +1.301.624.5006.

If you experience difficulty locating your chauffeur, please call the Service Provider telephone number listed in the email confirmation. Leaving the pick-up location without notifying Carey will result in a no-show fee.

* Applies to all sedan, SUV, limousine and van reservations where the pick up location is within the local city metropolitan area.

The local city metropolitan area is defined as within 75 miles of the city center. All services outside the local city metropolitan area may be assessed the actual drive time to/from the pick-up location.

NOTE: All Special Event Change and Cancellation Policies supersede standard Change and Cancellation Policies and are noted in the email confirmation.

Garage-to-Garage Calculations

Garage-to-Garage means charges are calculated by applying the applicable hourly rate commencing from the time the chauffeur departs the garage to begin service and continuing through such time the chauffeur concludes service and returns to the garage. The minimum number of billable hours appears in the estimate, however the actual billable hours may exceed the minimum. For services in Europe, a kilometer charge will also apply.

Wait Time - Airport Transfer

Wait time is not charged for commercial flights unless customers choose to deviate from proceeding to the stated customer/chauffeur meeting location. In such instances, wait time beyond twenty (20) minutes will incur the transfer base charge plus the hourly charge prorated in fifteen (15) minute intervals.

Wait Time - Point-to-Point Transfer

Customers are permitted twenty (20) minutes of wait time after the scheduled pickup time. Wait time beyond the twenty (20) minutes will incur the transfer base charge plus the hourly charge prorated in fifteen (15) minute intervals.

Extra Stops

Customers are allowed to make one stop which does not exceed fifteen

(15) minutes during a transfer. If the stop exceeds fifteen (15) minutes, the customer will be charged the transfer base rate plus the hourly charge for the vehicle in fifteen (15) minute increments up to forty-five (45) minutes (rounded up) for the time that the chauffeur waits. If there is more than one stop, or if the one stop lasts more than forty-five (45) minutes, then the trip will convert to an hourly charge.

Surface Transportation Charge (STC)

STC is a surcharge based upon various overhead expense items, some of which may not relate to the specific trip. The STC is always calculated as a flat percentage of the base rate.

Incidentals

Certain charges that are in addition to base rates. Includes chauffeur hotel accommodations and meals, greeter fee, parking, port fee, special requests and tolls.

Fuel Surcharge

For sedan, limousine and SUV services in the United States and Canada, the Fuel Surcharge is calculated based on the Energy Information Agency's (EIA's) published fuel pricing forecasts. Quoted amount may differ from billed amount based on forecast in effect when service is provided. Fuel surcharges for specialty vehicles, including vans, minibuses and motor coaches, will vary.

Rate Estimate

Rates quoted prior to service are only an initial estimate of the cost of services reserved. Wait time and/or additional services may change the final price.

Exchange Rate

Any quoted rate is based on the exchange rate in effect at the time of booking. The final bill will be calculated using the exchange rate in effect at the time of billing.

Child Safety Seats

For safety reasons of providing age and weight appropriate equipment, Carey does not provide child safety or booster seats.

However, customers may provide and install their own child safety or booster seats.

Lost or Misplaced Items

Carey assumes no liability for any lost or misplaced personal property or any other items.

See Carey's Terms and Conditions at www.carey.com/termsandconditions for complete details.

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